

Dr Kan Gupta M.B.B.S DCh, F.R.A.C.G.P.

Is a well-qualified General Practitioner with over three decades of experience in the medical field. He has worked in many countries including India, New Zealand, before moving to Australia. He is well versed with the management of common cases seen in General practice with specific focus on children's health, aged care, and travel medicine. He is compassionate and has a down to earth approach which reflects in his work. He enjoys gardening and fumbling with the share market.

Dr Vani Gupta M.B.B.S F.R.A.C.G.P.

Is a Well experienced general practitioner, with over 30 years of medical experience. She has a special interest in women's, mental health, and skin cancer management. She regularly upgrades her knowledge in participation in conferences across Australia. Her caring attitude and empathetic approach endears her to her patients. Away from work she spends time with her family and her two dogs and also enjoys a good novel.

Dr James Moran M.B.B.S DCh F.R.A.C.GP

Graduating from Griffith University in 2010. He has worked at Logan, Mater Adult, Mothers' and Children's Hospitals prior to completing his General Practitioner training in Adelaide. He has a Diploma of Child Health from University of Sydney. He has a special interest in chronic disease management, paediatrics, preventative medicine, mental health and skin lesion/excisions.

Dr Geoff Whitby M.B.B.S F.R.A.C.GP

After Graduating from UQ in 2008, Geoff worked in several hospitals including the RBWH, TPCH and The Children's Hospital. He has spent several years of this in Urology training positions gaining experience in prostate, bladder and kidney diseases. He still keeps himself busy assisting at various urological operations including robotic prostatectomies. He enjoys all aspects of General Practice with a special interest in men's health, chronic disease management, and minor surgical procedures. Geoff has a young family with 3 kids and personal interests are music, hiking, gardening and home DIY projects.

### CONFIDENTIALITY AGREEMENT

"Your medical record is a confidential document. It is the policy of this practice to maintain security of personal health information at all times and to ensure that this information is only available to authorised members to staff". It is a Practice Policy at Bridgeman Family Practice that NO patient information (personal or medical) be released to anyone over the phone.

### URGENT MEDICAL TREATMENT

Patients that require urgent medical treatment please inform reception staff.

### INTERPRETER SERVICES:

This service is available please see reception staff.

### THE OFFICE OF THE HEALTH OMBUDSMAN

133 646

### AUSTRALIAN COMMISSION ON SAFETY &

### QUALITY IN HEALTH CARE:

PHONE: 02 9263 3633

### REMINDER SYSTEM:

This practice uses a reminder system re: preventative care and recall system re: test results. All via phone call or SMS message. This practice also participates in National, State and Territory reminder systems.

### PATIENT COMMENTS:

If you have any feedback and/or constructive suggestions to improve our services, please write to us Attention: Practice Manager or talk to one of our friendly staff.

## **BRIDGEMAN DOWNS FAMILY PRACTICE**

**6/5 Canopus Street**

**Metro on Beckett**

**BRIDGEMAN DOWNS 4035**

**PH: 3166 9653 FAX: 3353 9989**

### **Welcome!**

It is our great pleasure to welcome you to the Bridgeman Downs Family Practice. We are dedicated to the highest standard of professional care for our patients, with an emphasis on long term follow up with the same General Practitioner.

This Medical Practice is committed to quality and is an accredited practice with GPA+.

### Opening Hours

**Monday-Friday: 8am – 6pm.**

**Saturday: 8.30am – 12noon**

**Sunday: 8.30am– 12noon**

(Hours may change without notice)

*"Quality Care with Complete Care"*

#### ARRANGING AN APPOINTMENT:

- Phone our surgery and our friendly receptionist will assist with your appointment needs, or online @ [www.bridgemanfamilypractice.com.au](http://www.bridgemanfamilypractice.com.au) or drop by the practice.
- If you need a longer appointment or a procedure done, please advise this to the booking receptionist.
- EMERGENCIES will always be given priority at our service.

#### UNABLE TO KEEP AN APPOINTMENT:

- As we are a busy practice, we would really appreciate at least one hours notice if you are unable to keep your appointment.

#### SERVICES PROVIDED:

- Family General Medicine
- Child Health and Immunisations
- Women's Clinics and Antenatal care
- Men's Health
- Sexual Health
- Skin Checks
- Travel Health
- Minor surgery and trauma
- Health Assessments and Care Plans
- Diabetic Care
- Asthma Care.
- Weight management.
- Work & Insurance Medicals, & Work Cover
- Home visits may be requested in circumstances deemed appropriate by the Doctor

#### AFTER HOURS SERVICES:

BRISBANE After Hours Doctors

PH:1300 466 337

Hours: 6pm – 8am Monday – Friday

12 noon – 8am Saturday & Sunday

Public Holidays 24 hrs

(If you are not a medicare card holder you may incur a fee)

#### BILLING ARRANGEMENTS:

- Bulk billing Service
- Private billing - Medicare rebate amount – if no Medicare number
- Fee is charged for procedures completed in the Treatment Room
- Fees may apply for visiting services to Bridgeman Downs

Please Check with your Doctor

#### TELEPHONE ENQUIRIES:

- Telephone interruptions to Doctors are only for emergencies.
- However, if you would like to leave a message with the receptionist, we will endeavour to arrange the doctor or nurse to return your call as soon as possible.

#### REPEAT PRESCRIPTIONS:

- For repeat prescriptions, please make an appointment.

#### RECEIVING RESULTS AND RECALL:

- Due to privacy laws, blood test and X-Ray results are NOT given over the phone. Please make a follow up appointment.

#### YOU CAN HELP US BY:

Telling us any personal information that has changed since you last visit eg. Change of address, marriage status, change in phone/mob numbers, court documents to advise any child custody arrangements.

#### VISITING SERVICES:

- Podiatrist – Sarah Gittins
- Psychologist – Jennifer Pyne
- Dietitian – Kathryn Evans

#### OUR FRIENDLY STAFF

Practice Manager – Kay

Receptionist – Anneka

Receptionist – Satnam

Receptionist- Fleur

Receptionist- Justin

Receptionist- Aman

#### PRACTICE NURSES

Joy Boyd EN

Blessy Sunny RN